

# Verifone VX820 Security Update Download

- Press the 7 and Green ENTER keys together
- Enter password: **159753** or **144813** then press the Green button
- Press 3 for download
- Enter 1 for Group ID
- Enter password **319486** or **153381** then press the Green button
- Press 1 for Single-app
- Press 1 for Partial-dnld
- Press 6 for TCPIP

*IF THE TERMINAL DOES NOT PRESENT DOWNLOAD OPTIONS ON THE SCREEN THEN PLEASE ESCALATE FOR A REPLACEMENT AS THE SOFTWARE IS UNABLE TO PERFORM A DOWNLOAD.*

- Tap the Download text on the touchscreen
- Tap the Default Interface (or Ethernet if that doesn't work) text on the touchscreen
- Tap the Download text again on the touchscreen
- You will be asked for Group ID, enter the number 1 then press Green OK button
- Enter password **319486** or **153381** then press the Green button
- Tap the Full text on the touchscreen
- It should say URL/Address, press the Yellow Key for edit
- Tap the URL text field on the touchscreen
- Enter URL string: DL.SPT.HOST
  - To insert letters, select the appropriate key i.e. 3 for the letter D, 5 for the letter L etc.
  - Press each button multiple times to cycle through the letters
  - To enter a period "." Press the "#" Key
- You will be asked for a Port number, Press Yellow Key for edit
- Press the Yellow key a few times to delete the current PORT: 443 and change it to **8013**
- Press Green OK for SSL: false
- Press Green Ok for Block Size (empty)
- Press Green Ok for Heap Size 4096
- Press Yellow Key for Edit when on Terminal ID
- Press Yellow key multiple times to delete the zeroes (00000000)
- Enter your terminal ID.
  - This is located on the side/back of your hardware. This is also printed on your merchant copy receipt.
  - To insert letters, select the appropriate key for i.e. 2 for A, 3 for D, 4 for G.
  - Press each button multiple times to cycle through the options
- For Application ID, press Yellow Key for Edit.
- Enter COMSVR-CA then Green OK Key
  - To insert letters, select the appropriate key for i.e. 2 for A, 3 for D, 4 for G.

- To insert “-“, press “0” 2 times.
- Press each button multiple times to cycle through the options.
- Press Green Ok button for resume able Download
- Press Green Ok button twice and it should say “Please wait”
- Stars will begin to appear, once all the stars load, it will say Download Done.
- The terminal will install the package and reboot.
  - *During the terminal’s final reboot it may say that it failed on verification, but that’s okay. The download and installation still occurred successfully*
- **Last Step: Key Exchange/Handshake**
  - Press the arrow pointing down in the lower left corner of the screen 2 times
  - Press “test” when it appears on the screen
  - Press “handshake” when it appears on the screen
  - The terminal should say “approved” in the lower left corner
  - Press the green OK button to exit